THEOVA UHS
ENTERPRISE SOLUTIONS

hotelware interface
PMS INTERFACES

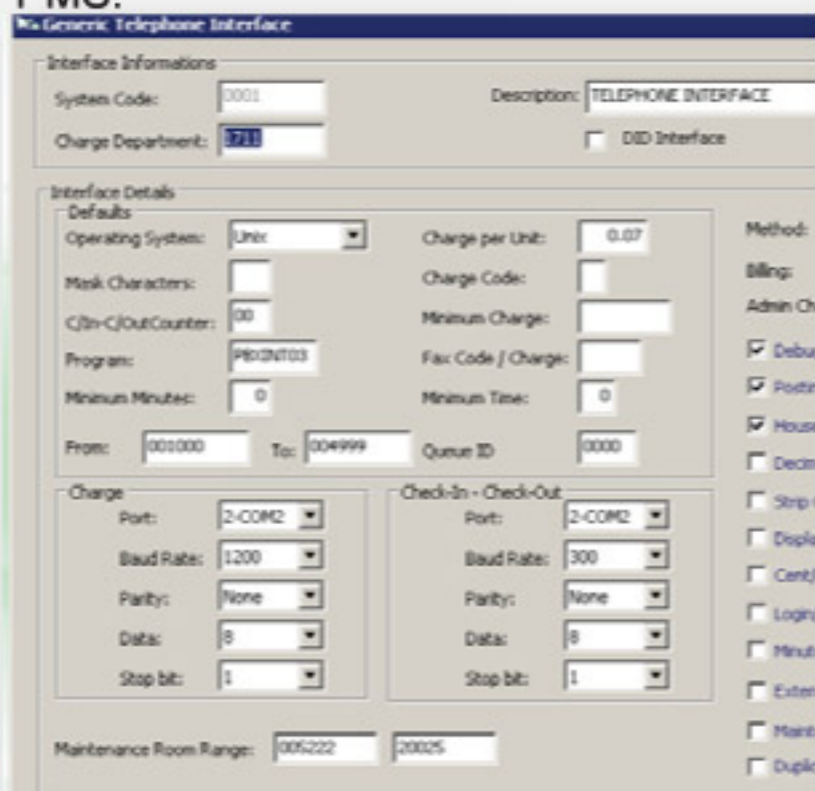**Complete the IT puzzle with hotelware Interfaces**

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hotelware interface is a highly sophisticated set of configurable software services that create seamless communication between the hotel's property management system and its guest service systems.

hotelware interface module manages almost all popular third party vendor applications supporting hundreds of guest service electronic devices.

PBX Interface automatically posts phone charges to the guest folio with no operator required. Also it can turn phones on at check-in and off at checkout, post **housekeeping status** and **mini bar consumption.**
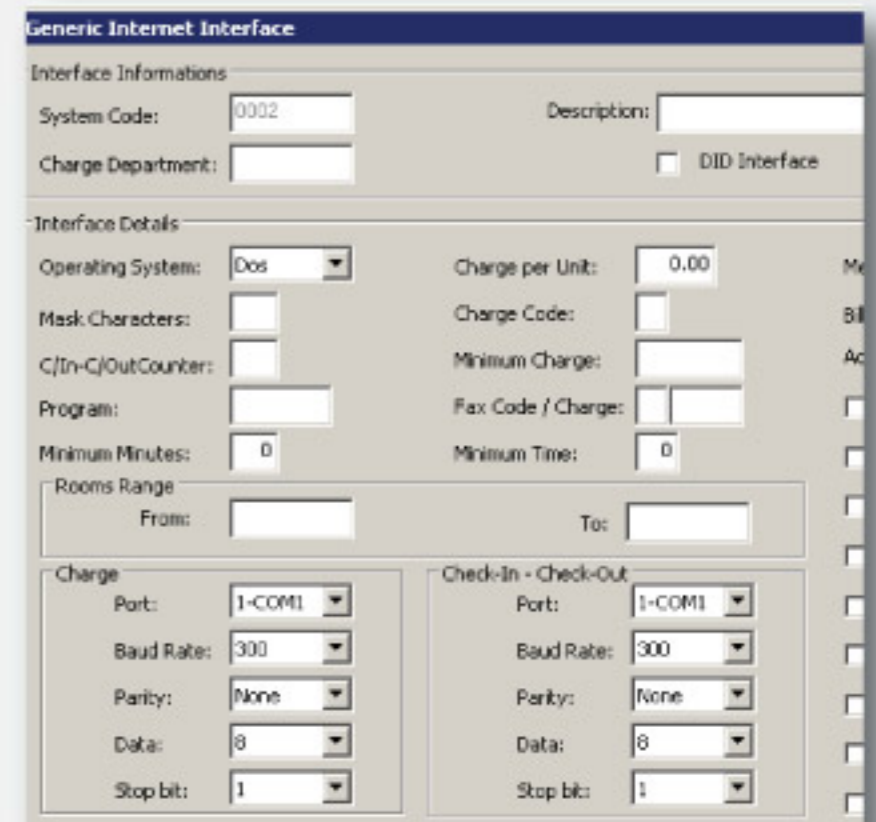
POS Interface provides a two way communication between **Hotelware PMS** and **hotelware POS** as well as with other third party POS systems. Automatically posts charges from outlets to the guest folio and also provides inquiry capability at the outlet regarding guest info from the PMS.

In today's highly competitive Hospitality industry hi-tech devices or facilities are introduced in Hotels in order to provide guests with innovative services. At the same time adequate controls have to be introduced to ensure that services do not remain unbilled. However the billing of such services becomes a nightmare for hoteliers since different vendors have to communicate with each other. **hotelware interface** module is the answer to the above problems as it provides real-time communication between **hotelware PMS** and third party services or electronic devices.
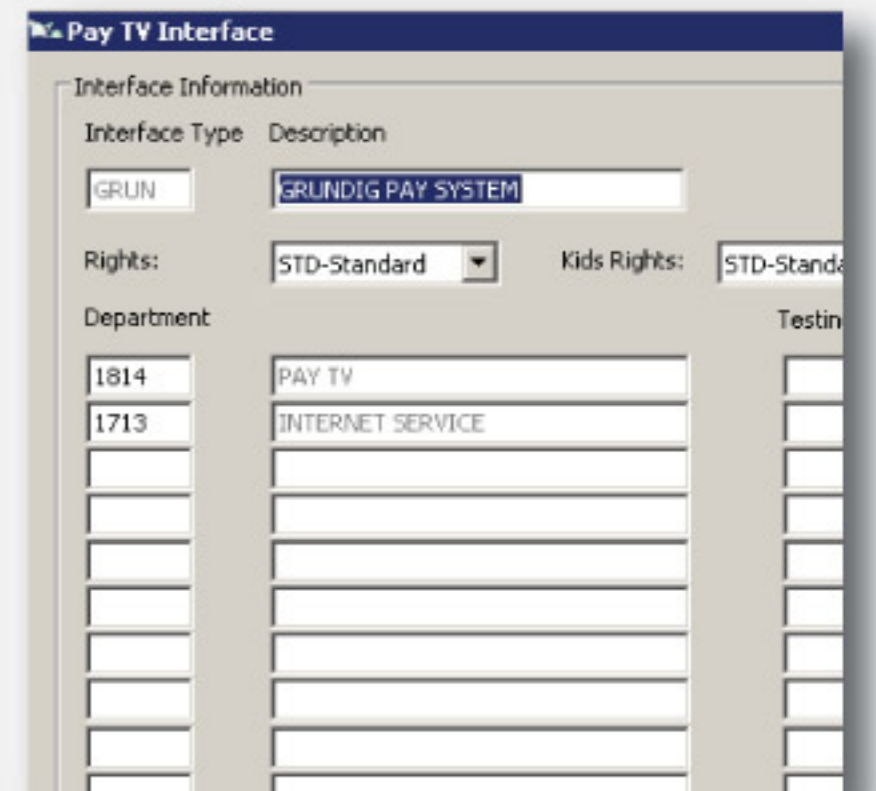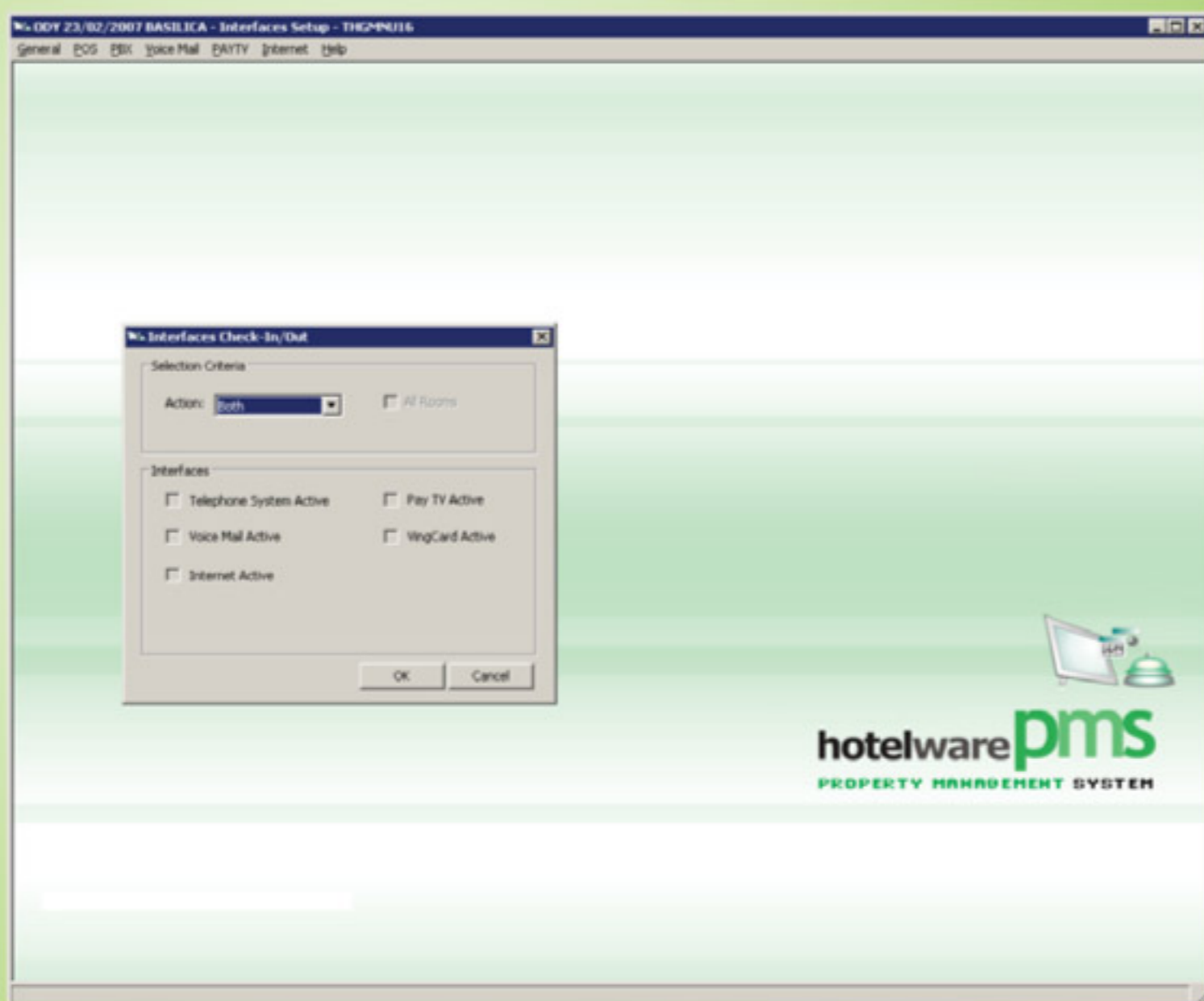
hotelware interface highlights

✓ •Full PBX Interface

✓ • Tel Charges, Check-in, Check-out, Housekeepnig, Mini Bar

✓ • hotelware or third party POS

✓ • In-Room Services Pay TV, Internet access

✓ • Electronic Key-Locks

✓ • Credit Card Processing

✓ • Energy Management systems

✓ • Global Reservation systems

In-Room services such as **Pay-TV, Fast Internet access** e.t.c are interfaced with **hotelware PMS** in a real time mode thus posting all charges related to these services to the guest folio.

Credit Cards can be processed by the cashiers at the front office or at the outlets without the need of dedicated credit card processing terminals.
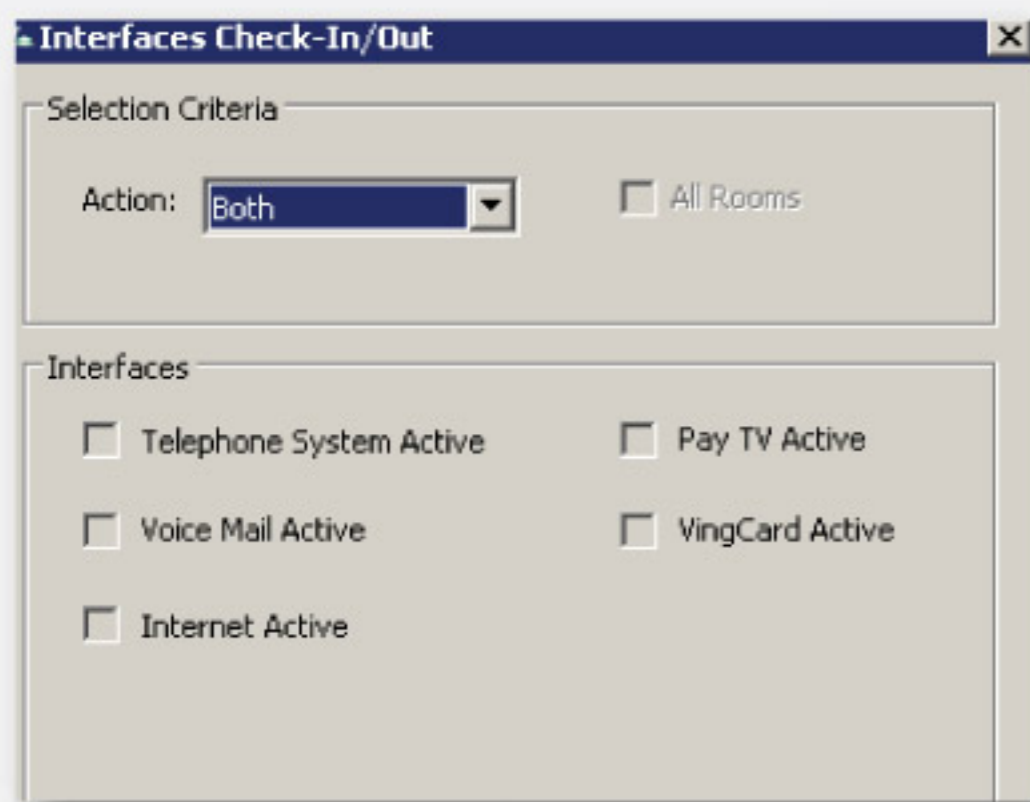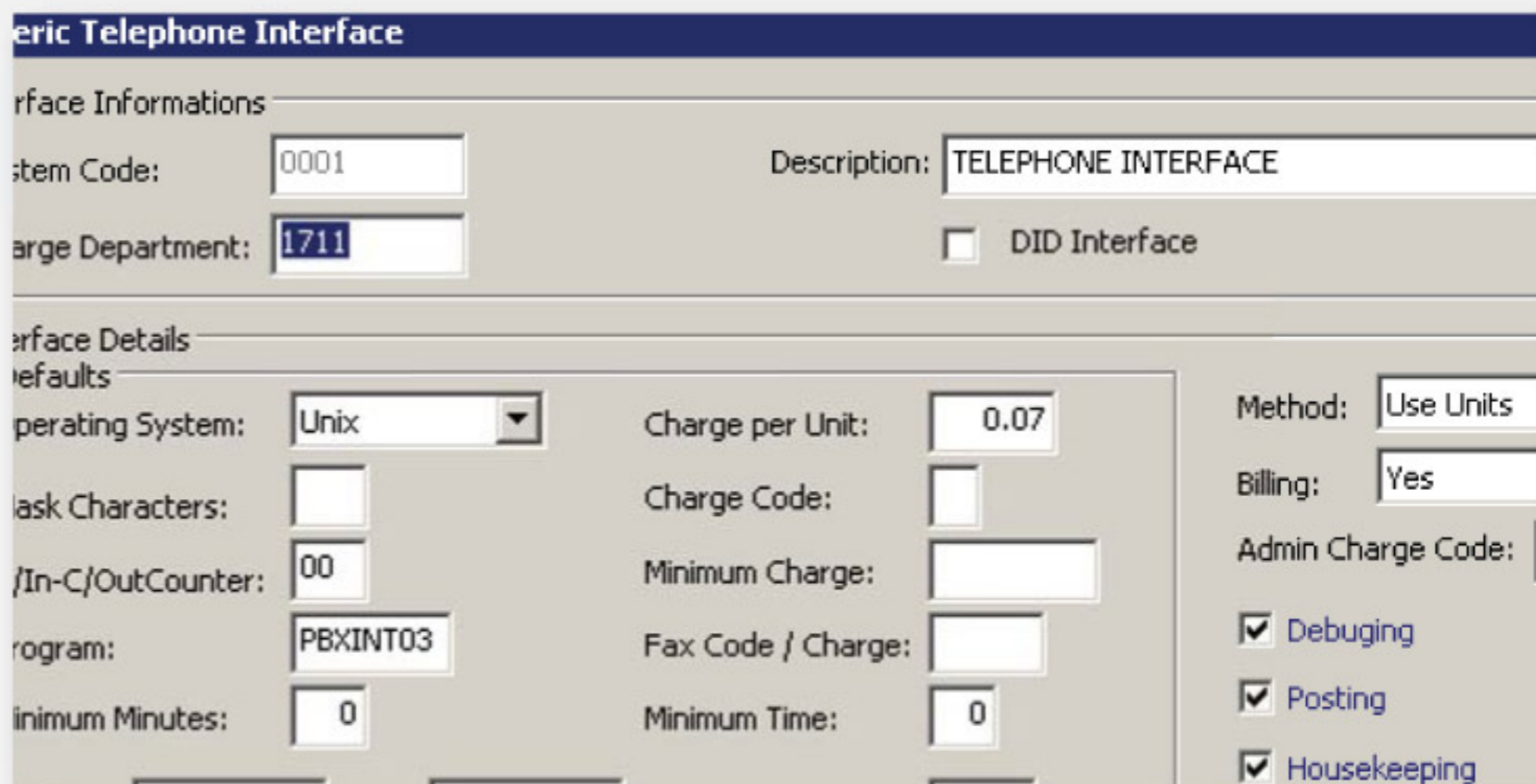

The absolute integration

Electronic Key Lock interface provides communications between Magnetic card systems and **hotelware PMS**. Important guest information such as arrival and departure dates are available to these key card systems in a real time mode thus improving guest service and access control.

Coms real-time solutions Positively Impact Your Guest service

Reservation Systems Interface provides seamless connectivity between Global Internet Reservation Systems and Global Distribution systems GDS with **hotelware PMS** and hotelware CRS. Reservations are received online from all supported platforms depending on Hotel defined criteria.

Hoteware interface module is essential to centralized and control lodging facilities. Provides the means to track, capture and manage guest charges, and activities related to automated in-room and other services. As these services continue to expand, the interface issue becomes even more critical to enable hoteliers to provide the latest technology to guests and at the same time to fully control the financial aspect of all these services provided.

Theova UHS Enterprise Solutions Ltd is a continuation of **Theova Computer Consultants ltd** one of the first IT companies in Cyprus and neighboring countries. Since 1983 Theova provides innovative software solutions both for the **General business** as well as for the **Hospitality sector**.

Theova UHS offers today two main line of products and services. Firstly the well known **hotelware** suite addressing the Hospitality industry and secondly the **officeware** suite addressing the business community.

Today and for more than 25 years **Theova UHS** continues to be one of the largest Information technology Company in Cyprus as well as one of the most prominent in the region, managing some of the largest Hotel Group Enterprises as well as other esteemed business organizations.

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